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May 27, 2026

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Terra Curtis, Director
Consumer Protection and Enforcement Division
California Public Utilities Commission
505 Van Ness Avenue
San Francisco, CA 94102-3214

Dear Director Curtis,

On behalf of the San Diego Seniors Community Foundation, I write in continued support of Waymo's request that the Commission's Consumer Protection and Enforcement Division approve its advice letter reflecting an expanded service area for farmed autonomous vehicle transportation across Northern and Southern California.

When an older adult loses the ability to drive, everything downstream shifts. Fewer trips to the doctor, fewer visits with friends, growing reliance on family members or services that may not be available when needed. Research consistently links transportation isolation among seniors to declining physical health, increased rates of depression, and earlier entry into assisted living facilities. Our foundation works to counter those outcomes every day across San Diego County, which has one of the fastest-growing senior populations in the state. The transportation options available to older adults who no longer drive, particularly outside the urban core, have not kept pace with that growth.

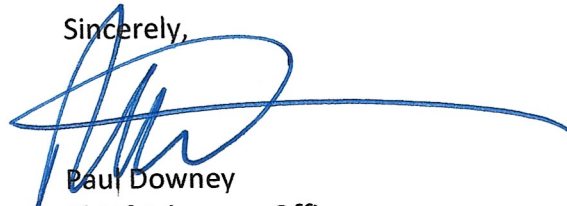
Existing transportation options come with real barriers for the population we serve: unreliable wait times, an unfamiliar driver in the car, and pricing that changes from one trip to the next. Waymo addresses each of those friction points. It is private, consistent, and on-demand, with a safety record that has held up across every market where it operates.

Seniors who have used Waymo in cities where it operates have described something we rarely hear about other transportation options: that it felt dignified. We, among many other organizations, supported Waymo's January application to expand passenger service in Northern and Southern California and offer rides in Ojai vehicles.

Waymo has built an accessible service that has empowered so many aging adults, and we're eager for that to expand to San Diego.

Commission Staff has given this application careful consideration, and Waymo has supplied additional detail through the supplemental process. The seniors we serve want to get to a doctor's appointment, visit a friend, or simply leave the house on their own schedule. Waymo makes that possible, and it is already doing so in the communities where it operates today. We ask the Commission to approve Waymo's advice letter.

Sincerely,


Paul Downey
Chief Advocacy Officer